From: "Angela Madden \(acrews1\)" <acrews1@memphis.edu>
To: "William Gibbons (wgibbons)" <wgibbons@memphis.edu>

Date: 3/28/2017 8:39:38 AM

Subject: RE: Survey

Hopefully, you will allow me to revise these and integrate the "spirit" of them into what I sent. They are not well written survey questions (no offense to Mr. Shular).

Hope your trip is yielding good results!

Oh, and yes, the gang discussion is useful for the GVI objective and the juvenile assessment center objective.

Thanks, AM

Dr. Angela Madden, Research Associate Professor Public Safety Institute University of Memphis

Sent from my Samsung device

----- Original message -----

From: "William Gibbons (wgibbons)" <wgibbons@memphis.edu>

Date: 3/27/17 9:51 PM (GMT-06:00)

To: "Shular, Steve" <Steve.Shular@shelbycountytn.gov>

Cc: "Angela Madden (acrews1)" <acrews1@memphis.edu>, Brona Pinnolis

<bpinnolis@memphiscrime.org>, Harold Collins <hcollins@memphiscrime.org>, Linda Russell

<lrussell@memphiscrime.org>, Sharon Walker <swalker@memphiscrime.org>

Subject: Re: Survey

Thank you. Sam, please print this.

Sent from my iPad

On Mar 27, 2017, at 1:33 PM, Shular, Steve <Steve.Shular@shelbycountytn.gov> wrote:

Hi.

Here are some sample questions.

Steve

1. Is Memphis and Shelby County a safe place to live (Rate Agree through Disagree)

- 2. Is Memphis and Shelby County a safe place to work (Same rating)
- 3. Are you part of a neighborhood watch program? Answer Yes or NO
- 4. In regards to question 3, what is your ZIPCODE?
- 5. I believe law enforcement agencies in Memphis and Shelby County have my safety as their top priority (answer yes or no).

Survey could be answered by citizens who live in Memphis, Arlington, Lakeland and the unincorporated area.

Steve

Steve Shular
Public Affairs Officer
Shelby County Mayor's Office
Mayor Mark H. Luttrell, Jr.
11th Floor
160 N. Main Street, Memphis, TN 38103
steve.shular@shelbycountytn.gov

Office (901) 222-2047 Mobile (901) 359-5117

Mayor's Action Center-Shelby County, TN - Official Website - Report A Concern

From: William Gibbons (wgibbons) [mailto:wgibbons@memphis.edu]

Sent: Monday, March 27, 2017 12:45 PM

To: Angela Madden (acrews1); Brona Pinnolis; Harold Collins; Linda Russell

Cc: Shular, Steve Subject: Re: Survey

I have no doubt you did!

To everyone else, if I do not get any suggestions by the end of Tuesday, I will assume you have no suggestions!

Bill Gibbons
Executive Director
The Public Safety Institute



From: Angela Madden (acrews1)

Sent: Monday, March 27, 2017 12:42 PM

To: William Gibbons (wgibbons); Brona Pinnolis; Harold Collins; Linda Russell

Cc: Steve. Shular@shelbycountytn. gov

Subject: RE: Survey

I sent them Wednesday at 1:06pm.

I just forwarded you the "sent" message again.

Thanks, AM

Dr. Angela Madden, Research Associate Professor Public Safety Institute University of Memphis

Sent from my Samsung device

----- Original message -----

From: "William Gibbons (wgibbons)" <wgibbons@memphis.edu>

Date: 3/27/17 12:04 PM (GMT-06:00)

To: "Angela Madden (acrews1)" <acrews1@memphis.edu>, Brona Pinnolis

bpinnolis@memphiscrime.org>,

Harold Collins hcollins@memphiscrime.org, Linda Russell lrussell@memphiscrime.org>

Cc: "Steve. Shular@shelbycountytn. gov" <steve.shular@shelbycountytn.gov>

Subject: Re: Survey

No one has turned in any proposed questions yet! Still waiting.

Bill Gibbons
Executive Director
The Public Safety Institute



The University of Memphis 201A McCord Hall Memphis, TN 38152

901.385-4232 | memphis.edu

From: Angela Madden (acrews1)

Sent: Monday, March 27, 2017 11:35 AM

To: William Gibbons (wgibbons); Brona Pinnolis; Harold Collins; Linda Russell

Cc: Steve. Shular@shelbycountytn. gov

Subject: RE: Survey

Good morning,

I would like to see a draft of the survey before it is finalized, please.

Also, when is it scheduled to be conducted and what is the method of survey?

Thanks!

AM

Dr. Angela D. Madden | Research Associate Professor

Public Safety Institute

School of Urban Affairs & Public Policy

The University of Memphis

321 McCord Hall

<image001.jpg> Memphis, TN 38152

901.678.5923 | memphis.edu

<image002.jpg><image003.jpg><image004.jpg>

From: William Gibbons (wgibbons)

Sent: Monday, March 20, 2017 10:27 AM

To: Brona Pinnolis bpinnolis@memphiscrime.org; Angela Madden (acrews1) acrews1@memphis.edu; Harold

Collins <hcollins@memphiscrime.org>; Linda Russell <lrussell@memphiscrime.org>

Cc: Steve. Shular@shelbycountytn. gov <steve.shular@shelbycountytn.gov>

Subject: Survey

You will recall that an OSC Goal A Outcome involves measuring the community's satisfaction with law enforcement.

The county has agreed to conduct a front end (baseline) survey. I need from you by this Wednesday any proposed questions you have for the survey. I will then draft a survey with your thoughts in mind and run it by the police director and sheriff for their input.

This will need to be a fairly short survey - about five questions regarding satisfaction with law enforcement followed by some demographic questions.

Bill Gibbons Executive Director The Public Safety Institute

